



Missouri EMS Agent
Corporation

RIGHT PLACE, FIRST TIME

Presented by: Angie Meyer, Consultant-MoEMSAC

How Did We Get Here?

- Currently, Ambulance Services would get called to a scene, transport the patient to the Hospital ER...
- And the Patient would be then transported to an appropriate Behavioral Health Facility...
- These 2 trips for any NON-INSURED or NON-COVERED Patient would NOT be reimbursed
- The system is flawed and needs to change, the motto RIGHT PLACE, FIRST TIME was created

Department of Mental Health

- The Department of Mental Health was able to receive \$5 million from the Missouri General Revenue fund, for a program that reimburses Ambulance Services for transports of NON-INSURED and NON-COVERED behavioral health patients.
- Department of Mental Health has contracted with MoEMSAC to distribute these funds.
- Up until very recently, Ambulance Services were not paid for transporting to destinations that were NOT hospitals.

New Beginnings and Changes

- March 11, 2024, Emergency Regulation; 19 CSR 30-40.810 went into effect
- This regulation allows an Ambulance Crew with prior written protocols, medical direction, and training all of which are able to provide a thorough evaluation and ability to care for patients with mental health concerns to determine if the patient's care is more appropriately handled at a BHCC and not a Hospital ER
- This training may include the MO Crisis Intervention Team (CIT) training, and is held to be the standard of measure in the field

Let's Get Paid For These Trips

- Now MoEMSAC is going to be responsible for processing payment for qualified transports under the following rules:
- Who is covered under the program?
 - NON-INSURED: Verified patient has no coverage through Medicare, Medicaid, Private Health Insurance, Worker's Compensation, etc.
 - NON-COVERED: Patient is covered by Medicare, Medicaid, or other insurance. AND service is denied as not a covered service by Medicare, Medicaid, or other insurance.

Let's Get Paid For These Trips

Types of trips covered by this program:

- . On Scene behavioral health evaluation and referrals with safety plans
- . Transport to and from a BHCC or other appropriate outpatient behavioral health/substance abuse treatment centers.
- . Scene to direct inpatient stay at a standalone psychiatric facility following EMS Field clearance and mental health evaluation.

Let's Get Paid For These Trips

Types of trips covered by this program:

- Scene directly to facility with inpatient psychiatric services, and ER, to include medical clearance in ER
- 96-Hour hold or behavioral health protective custody transports to an appropriate facility by licensed ambulance service – Upon the execution by appropriately credentialed EMS, law enforcement, health care and/or judicial personnel;
- ER to In-Patient behavioral health facility for admission with a primary behavioral health, or psychiatric diagnosis

Submitting the Claim

- Processing claims starting with DOS July 1, 2023, until funds are depleted
- MoEMSAC will receive files via HIPAA secure file transfer through FileShare
- Each Ambulance Service submitting will have their own secure client account
- Clean claims submitted by 15th of the month will be paid same month!



Missouri EMS Agent
Corporation

Questions??
Thank you!!

RIGHT PLACE, FIRST TIME

Angie Meyer & Advisory Committee

ameyer@moemsac.org - 636-345-1738