



# BEHAVIORAL HEALTH CRISIS CENTERS (BHCC)



## WHAT DOES A BHCC DO?

- ✓ Provide a **trauma-informed space** to receive services from a multi-disciplinary team specializing in mental health and substance use-related crises.
- ✓ Triage, assess, stabilize, and provide immediate resources to individuals in crisis.
- ✓ Provide **linkages to community resources** (including outpatient treatment) to ensure continued safety and stability for the individual.
- ✓ Provide an **alternative to the emergency room or jail** for those with behavioral health symptoms.



## BHCC 2023 IMPACTS

- BHCCs in Missouri served **36,954 referrals**.
- BHCCs produced **savings of 67 million** in hospital diversion, jail diversion, and law enforcement time that would have been spent waiting in the emergency rooms.
- Average law enforcement time spent on a referral - **six minutes**.



## MORE INFORMATION

For more information on BHCCs, including contact information and hours of operation, please visit:

<https://www.mobhc.org/behavioral-health-crisis-centers>



## OPERATIONAL BEHAVIORAL HEALTH CRISIS CENTERS

- **Kansas City Assessment and Triage Center Behavioral Crisis Center**  
(Springfield/Columbia/Independence)
- **Dunnica Sobering Support Center** (St. Louis)
- **Crisis Access Point**  
(Wentzville/Jefferson City/Rolla/Raymore)
- **MTBH Crisis Stabilization Unit** (Hannibal)
- **PFH Behavioral Health Crisis Center**  
(Kirksville)
- **Behavioral Health Crisis Center**  
(Cape Girardeau)
- **Ozarks Healthcare Behavioral Health Crisis Stabilization Center** (West Plains)
- **Ozark Center UBS** (Joplin) | Serves 16 years+
- **SSM Health Behavioral Health Urgent Care**  
(St. Louis) | Serves five years+
- **Behavioral Health Crisis Center**  
(Poplar Bluff) | Serves ten years+
- **FGC Behavioral Health Urgent Care**  
(St. Joseph) | Serves five years+
- **Behavioral Health Urgent Care Clinic**  
(Raytown) | Serves five years+



## PLANNED EXPANSION LOCATIONS

- Pettis County - Sedalia
- Franklin County - Union
- St Charles County - St Peters
- Grundy County - Trenton
- Jefferson County - Festus
- St Louis City



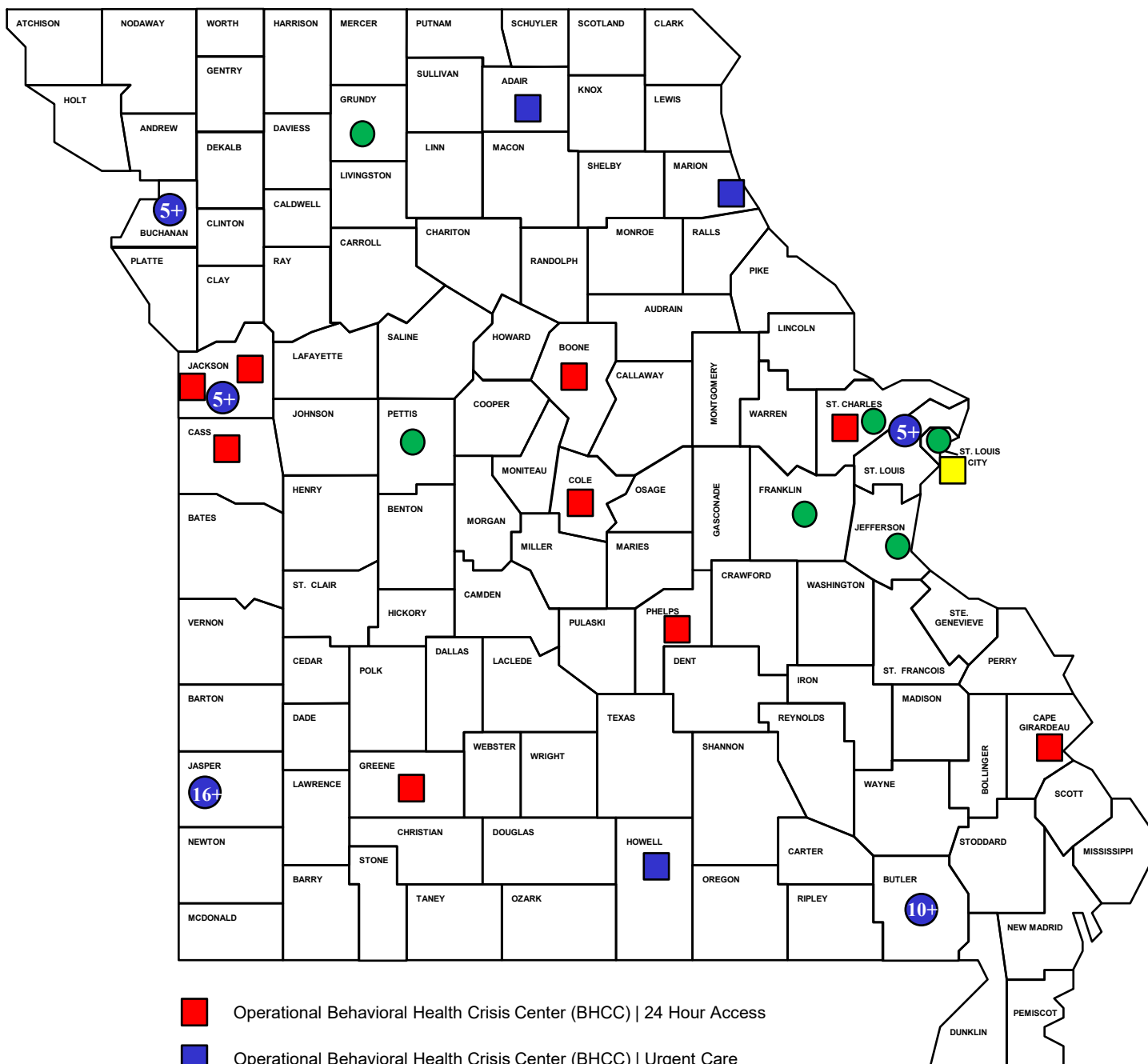
## QUESTIONS & INFORMATION REQUESTS

Email Jason Romont - Missouri Behavioral Health Council at [jromont@mobhc.org](mailto:jromont@mobhc.org) or  
Angie Plunkett - Department of Mental Health at [angela.plunkett@dmh.mo.gov](mailto:angela.plunkett@dmh.mo.gov).

# Behavioral Health Crisis Centers


Missouri Behavioral Health Council | BHCC Locations

(mobhc.org)

 Operational Behavioral Health Crisis Center (BHCC) | 24 Hour Access

Operational Behavioral Health Crisis Center (BHCC) | Urgent Care

 Dunnica Sobering Support Center in St. Louis

 Planned Behavioral Health  
Crisis Center

○ BHCC Serving Adults and Children/Youth | Ages Noted