

MHCA Silver and Bronze Quality Award Winners

Recently, AHCA/NCAL announced the Bronze and Silver Quality Award winners, and we are thrilled to celebrate our members' achievements!

Butterfield Residential Care Center and **Citizens Memorial Healthcare Facility** have been awarded the **2023 Silver – Achievement in Quality Award**.

Brooke Haven Healthcare, Community Springs Healthcare Facility, Lake Stockton Healthcare Facility, NHC Healthcare Maryland Heights, NHC Healthcare Desloge, NHC Healthcare Kennett, and The Villages of Jackson Creek have received the **2023 Bronze – Commitment to Quality Award**.

Implemented by AHCA/NCAL in 1996, the [National Quality Award Program](#) is centered on the core values and criteria of the Baldrige Performance Excellence Program. The program assists providers of long term and post-acute care services in achieving their performance excellence goals. The program has three progressive levels: Bronze, Silver, and Gold.

Providers begin the quality improvement process at the Bronze level, where they develop an organizational profile with essential performance elements and demonstrate their ability to implement a performance improvement system. At the Silver level, members develop and demonstrate effective approaches that help improve performance and health care outcomes. Recipients of the Silver – Achievement in Quality Award may now move forward in developing approaches and achieving performance levels that meet the criteria required for the Gold - Excellence in Quality Award. Gold award recipients will be announced later this summer.

These are very prestigious awards, and we applaud these members for their commitment, dedication and focus on quality which enriches the lives of those they serve in long term care. Congratulations!